Central Wisconsin Community Action Council, Inc.

134 S Spring Street Beaver Dam, Wi 53916



Phone: 608.432-6578 Email: tiffany@cwcac.org

New Beginning Homeless Shelter Live-in Volunteer Job Description

Under the direction of the Shelter Coordinator, shelter volunteers shall assist in the overall daily operation of the shelter in a respectful, caring, non-judgmental manner. In lieu of salary/hourly compensation, the live in volunteer shall receive room and board, including use of the kitchen, laundry, etc.

Hours of work are from 5pm to 8am Monday through Friday, and all day/night on the weekends when residents are present. If the residents have an approved overnight/weekend pass and /or there are no current shelter residents, this can be waived. Your free time is from 8am to 5pm Monday through Friday when shelter residents are required to be out of the shelter. At your discretion you may stay at the shelter during those hours. Additional time off must be requested and arranged in advance. In the event an emergency you to be away from the shelter, you must notify the Shelter Coordinator immediately. No visitors when shelter residents are present. You may have visitors on your own time.

Duties may include:

- Assist residents in becoming familiar with the facility and the policies and procedures
- Report any incidents of a residents failure to follow shelter policies/procedures to the shelter coordinator
- Communicate any visits from law enforcement, utility companies, donations, etc.
- Assure that the shelter is safe and secure at all times
- Assure that residents pick up and clean the shelter as necessary
- Prepare bedrooms for new residents arrivals
- Sort and put away donations perishable and nonperishable items
- Maintain inventory of consumables supplies (paper products, laundry supplies, light bulbs, cleaning supplies, etc.) and communicate with shelter coordinator when supplies need replenishing
- Communicate any necessary repairs of building or equipment to shelter coordinator

Desirable abilities, knowledge, and skills:

- Knowledge of homeless issues or willingness to learn
- Knowledge of cultural and ethnic diversity
- Ability to remain calm, objective, and non-judgmental
- Good verbal communication skills
- Knowledge of shelter policies and procedures
- Ability to maintain a professional distance keeping interactions professional yet courteous
- No disciplining or babysitting residents children

Performance reviews will be conducted on a quarterly basis.

Contact: Tiffany Schepp: 608-432-6578

AN EQUAL OPPORTUNITY PROVIDER

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